

WCU
WEST CHESTER
UNIVERSITY
in PHILADELPHIA

2
0
2
1
-
2
0
2
2



Student Resource Guide

Table of Contents



Academic

Page 2



Financial

Page 3



Technology

Page 3



Wellness

Page 4



Events

Page 4



Career

Page 5



Identity Groups

Page 5



General

Page 6



Key



Located at the Philadelphia Center



Located on the West Chester Campus with online/remote resources



Online resource

Note: Underlined text in this guide are clickable links.

ACADEMIC

- [Academic Calendar](#) 

View important dates, such as drop/add, withdrawal deadlines, and university holidays.

- [Philadelphia Center Student Success Center](#) 

Assistance with writing, research, resume, cover letter, and interview skills. In-person and remote appointments available ([schedule online](#)).

- [Smarthinking Online Tutoring](#) 

Online tutoring available 24/7 for general education subjects, such as math and science. Access Smarthinking under the "Resources" menu of any D2L course site.

- [Learning Assistance and Resource Center \(LARC\)](#) 

Located on the West Chester Campus, the LARC currently offers remote tutoring in general education subjects, as well as virtual academic success workshops. Schedule an appointment at <https://wcupa.mywconline.net/> or visit <https://www.wcupa.edu/larc> to learn more.

- [Registrar](#) 

Find information and forms related to registration, grades, graduation, and transfer credits (including the Transfer Credit Center for course equivalencies).

- [Library](#) 

Search library databases for journal articles, e-books, etc., or request a hard copy to be mailed, chat with Library staff for assistance, and access research help. View the "[Services for Distance Students](#)" guide for information about accessing Library services and materials remotely. Dedicated Library webpage for Philadelphia Center students coming soon!

- [Office of Services for Students with Disabilities \(OSSD\)](#) 

Register with OSSD to receive a Letter of Accommodation and learn about accessibility for WCU systems, such as email, MyWCU, and D2L.



FINANCIAL

- [Bursar](#) 
Tuition, billing and payment, refunds, and book voucher requests
- [Financial Aid Office](#) 
Types of aid, the financial aid process, [financial literacy](#), [FA TV](#) (brief informational videos on topics related to financial aid), and [scholarships](#). Use the Ask Rammy chatbot feature to ask general financial aid questions.
- [PA State System Foundation Scholarships](#) 
Additional scholarship opportunities for students at any Pennsylvania State System of Higher Education (PASSHE) school
Note: Use your personal email address (not your WCU email address) when creating an account on the State System Foundation scholarship site.

TECHNOLOGY

- [IT Help Desk](#) 
Assistance with university systems and technology, including WCU password reset. Contact the IT Help Desk at (610) 436-3350, helpdesk@wcupa.edu, or through [ServiceNow](#). Use ServiceNow to submit a loaner laptop or WiFi hotspot request.
- [Free Software for Download](#) 
Includes Microsoft Office 365
- [RamCloud](#) 
The RamCloud virtual desktop allows students to access a variety of WCU licensed software applications, including Microsoft Office and SPSS, without downloading them onto a computer.
- [D2L Tutorials and Help Documentation](#) 
- [Zoom Tutorials and Help Documentation](#) 
Access your Zoom account at wcupa.zoom.us or via the "University Resources" menu on your D2L homepage.

WELLNESS

- Counseling Services 

Free, confidential psychological counseling is available by appointment with WCU in Philadelphia Counselor, Lori Mina, LPC. Remote and in-person appointments available. Visit [our website](#) for in-person availability each semester, and contact Lori directly at lmina@wcupa.edu to schedule.

Visit the [WCU Counseling Center's website](#) for additional resources.

- Office of Wellness Promotion 

Offers 1:1 Wellness Coaching, workshops, and more. Services offered remotely.



EVENTS

- Ram Roundup Student Newsletter 

Weekly email newsletter sent on Mondays from the Division of Student Affairs.

- WCU in Philadelphia Weekly Announcements 

Weekly email newsletter sent on Fridays to all Philadelphia Center students.

- WCU in Philadelphia Virtual Events Bulletin Board 

Visit our virtual events bulletin board for upcoming university virtual events and in-person Philadelphia Center events.

- RamConnect 

The online home of WCU student groups and organizations. Log in with your WCU email address and password to find student organizations and upcoming events.

CAREER

- Career Development Center 

Resume, cover letter, interview, and job search assistance. Phone and Zoom appointments available. Log into Handshake for job postings and career event information, or to schedule an appointment with a Career Center Counselor. Visit the Career Center website for lots of remote resources!

- Campus Philly 

A non-profit organization whose mission is to help students attending college in Philadelphia fall in love with the city and remain in Philadelphia to begin or further their career after graduation. As a partner institution, WCU students have access to Campus Philly's events, resources, and student discounts. Visit their website for job and internship opportunities and career-related programming.



IDENTITY GROUPS

- Dowdy Multicultural Center 

- Caregivers 

- Center for Trans and Queer Advocacy 

- Center for Women and Gender Equity 

- Veterans Center 

- West Chester's First (First-Generation College Students) 

GENERAL

- [Rammy Resource Navigator](#) 

Search by issue/concern, or view an alphabetical listing of concerns, to identify the appropriate university resource.

- [WCU in Philadelphia Website](#) 

Find Philadelphia Center-specific information including location/parking, support services, program offerings and admissions information, tuition, and special events and announcements (i.e. Commencement and New Student Orientation).

- [WCU Philadelphia Center D2L Site](#) 

Includes Philadelphia Center announcements, how-to guides, contact information for Academic Department Chairs and Coordinators, dual enrollment information, SCEC meeting notes, and more.

- [Aunt Bertha Website](#) 

Provides a variety of local free and reduced-cost resources in the following categories: food, housing, goods, transit, health, money, care, education, work, and legal.



Contact Marcie Cohen, Associate Director for Student Services, at mcohen@wcupa.edu or (610) 436-3709 for additional assistance.